## Charlie Tango, Inc. -

## AVM-2000 WorkStation Installation from the Web

Note: These instructions are for AVM-2000 versions 6 and above.

The WorkStation Installation will be completed by users operating a multi-user, networked version of the AVM-2000 software.

\*\* If necessary, download the WorkStation installation from the <a href="www.tangoware.com">www.tangoware.com</a> website, under the Primary Evaluation Download. Follow the instructions on the website for properly completing the download. NOTE: Installations cannot be "run" from the TangoWare website. The installation file MUST be downloaded to your local computer.

## Before you begin:

- \* Be certain that there is a mapped drive letter either to the root of the server's drive or to the AVM2000 folder on the server from each workstation.
- \* If you are using Windows Sharing/Security/log-ons, users must be granted full read and write access to the entire AVM2000 folder on the server and the AVM2KWS folder on the local workstation.
- \* We recommend that you burn a copy of the installation file to CD for your own future use.
- 1) Locate the **AVM2000\_WS\_Install\_xx.exe** file downloaded and saved to your hard drive, where xx is the most recent installation version number, and double-click on the file.
- 2) Follow on-screen instructions to complete the installation routine. It is highly recommended that users install to the default **C:\AVM2KWS** folder. It is also recommended that users create a desktop shortcut during the installation routine.

WARNING: Do not install to a folder that contains spaces or punctuation other than the underscore character. (Example: Do NOT put an AVM2KWS workstation folder into your C:\Program Files directory.) AVM-2000 will not operate properly if installed to a folder with spaces or punctuation other than the underscore character.

- 6) Use the **SELECT DIRECTORY** window to choose the mapped drive letter and AVM2000 folder where your main server files are stored. In most cases, this will be F:\AVM2000, for example, where F:\ is your server's drive letter; or it may be simply F:/ if users are mapped directly to the AVM2000 folder. (NOTE: On the SERVER computer, this will generally be C:\AVM2000.)
- 7) Your workstation installation should **automatically update** itself on startup, to match the current AVM-2000 version installed on the server computer. If this does not happen, you will need to manually copy some files from the server's main AVM2000 folder to this workstation's C:\AVM2KWS folder: avm2000.exe, startavm.exe, 2kguide.chm and avmguide.pdf.
- 8) IMPORTANT: If you will ever RUN the AVM-2000 software from your SERVER computer, you must also complete this workstation installation on the SERVER computer also.
- 9) Always use your desktop shortcut, AVM2000 WorkStation, to start up the AVM-2000 software.
- 10) Follow instructions in the AVM-2000 Help files, or from the Support > Documentation page of our website ( http://www.tangoware.com/downloads/FontInstalls.pdf ) for proper Font installations.